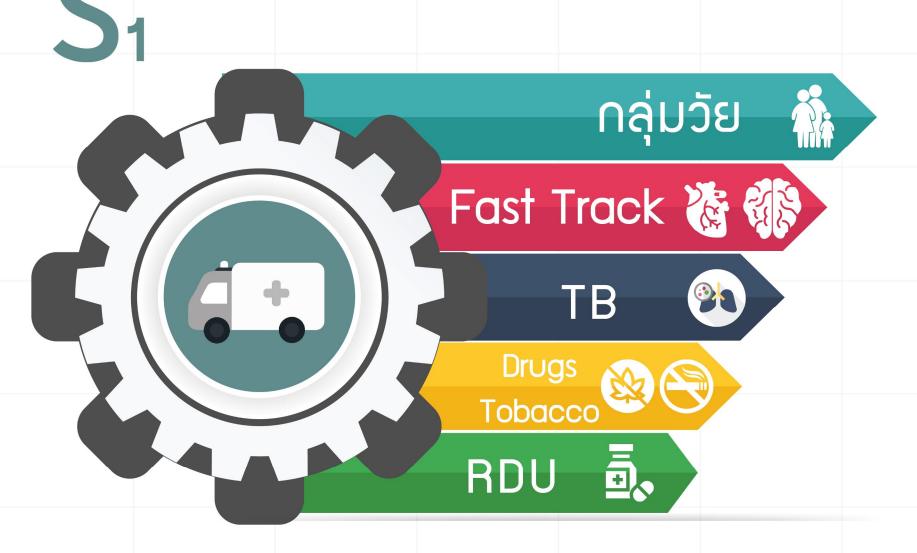


SERVIC DELIVERY PLAN





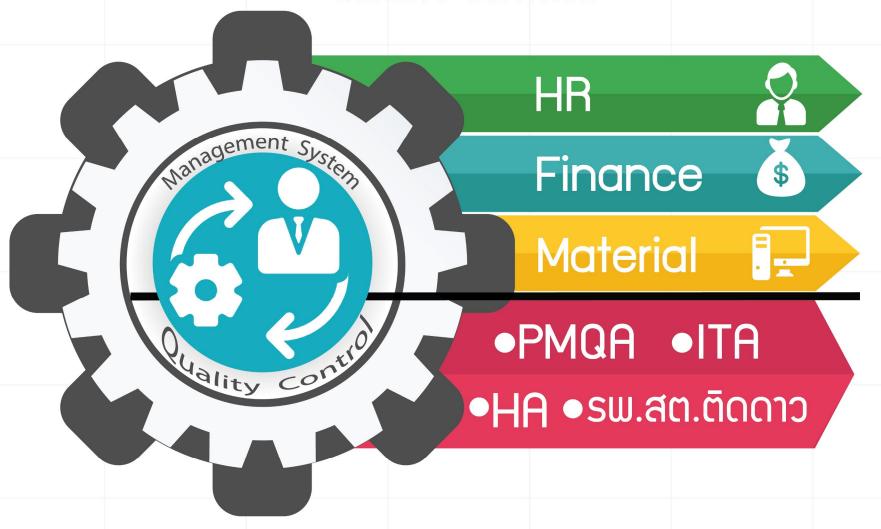








MANAGEMENT SYSTEM QUALITY CONTROL



ROYAL PROJECT

